



कृषि, सहकारिता एवं किसान कल्याण विभाग

DEPARTMENT OF

**AGRICULTURE, COOPERATION & FARMERS WELFARE**

किसान रथ

**Kisan Rath**

# Operational Guidelines



# Contents

## 1. Registration

- a) Farmers
- b) Traders
- c) Service Providers

## 2. Sign-In

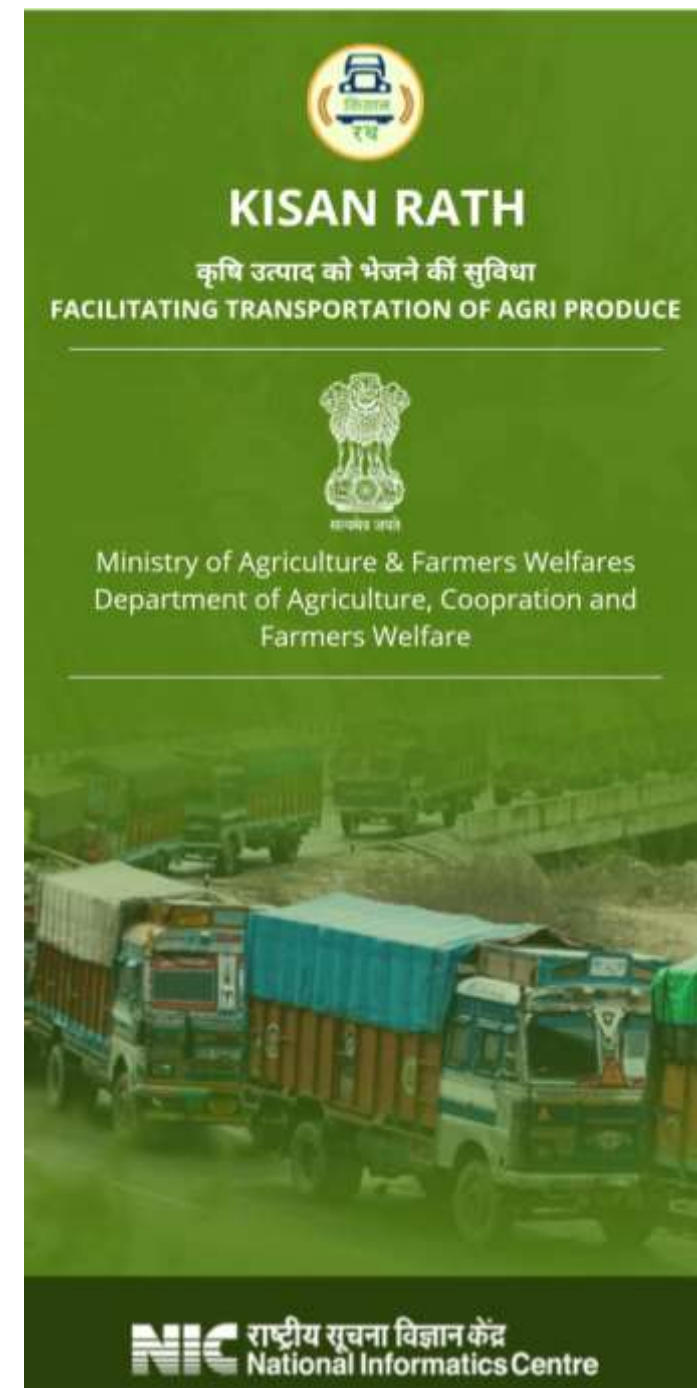
- a) Sign-In
- b) Change Password
- c) Forgot Password

## 3. Farmer / Trader related functionalities

- a) Post a Load
- b) View posted load requests
- c) View responses to posted load

## 4. Service Provider related functionalities

- a) Onboard Vehicle
- b) View Load Requests Posted by Farmers/Traders
- c) Accept a Load / Contact the Requester for more info



# 1. Registration




# Registration

Choose Language

- English
- हिन्दी
- ગુજરાતી
- मराठी
- ಕನ್ನಡ
- తెలుగు
- ਪੰਜਾਬੀ

Next

1. Select your preferred language

 **Kisan Rath**  
FACILITATING TRANSPORTATION OF AGRI PRODUCE

Farmer  Trader  Service Provider

MOBILE NUMBER  
XXXXX-XXXXX

PASSWORD  
\*\*\*\*\*

[Forgot Password ?](#)

**SIGN IN**

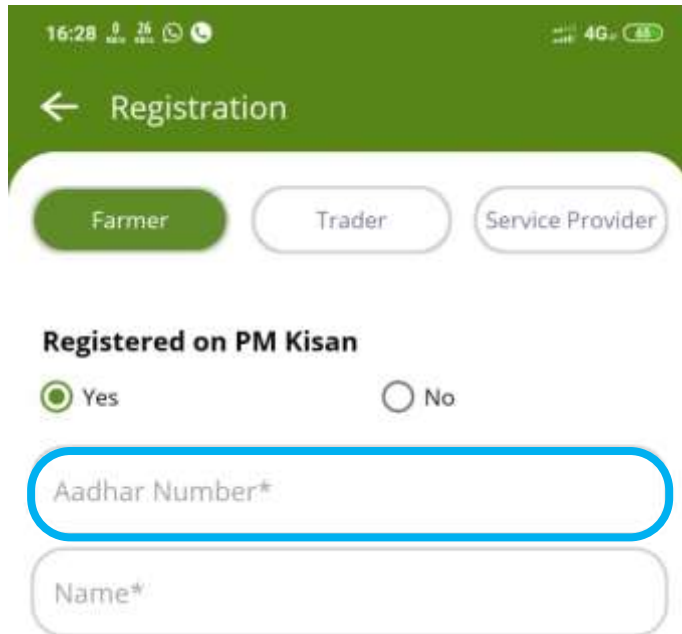
Don't have an account? **Register**

2. Click on "Register"

# Registration - Farmers

1. Select Farmer as your Role and fill in the required fields.

*PM-KISAN beneficiaries to select "Registered on PM-KISAN" and enter Aadhaar number along with other details.*



16:28 4G

← Registration

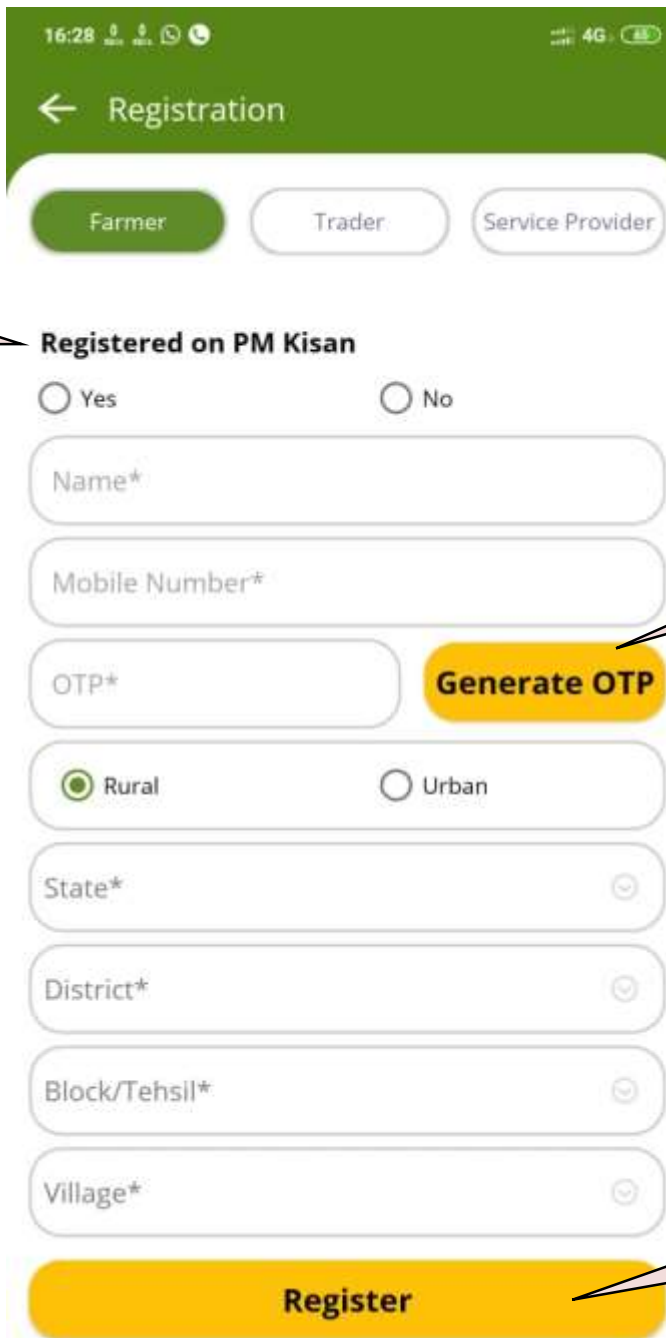
Farmer Trader Service Provider

Registered on PM Kisan

Yes  No

Aadhar Number\*

Name\*



16:28 4G

← Registration

Farmer Trader Service Provider

Registered on PM Kisan

Yes  No

Name\*

Mobile Number\*

OTP\* **Generate OTP**

Rural  Urban

State\*

District\*

Block/Tehsil\*

Village\*

**Register**

2. After entering the mobile number, click on "Generate OTP". The OTP will be sent to your mobile via SMS.

3b. Fill in the OTP received for verification of mobile number

3. After filling all the required fields, click on "Register" to proceed.

# Registration - Traders

1. Select "Trader" as your Role and fill in the required fields.

The Trader shall select if he is an individual or an Company. For Companies, the Company name shall also be entered

The screenshot shows a mobile application interface for trader registration. At the top, there is a green header with a back arrow and the text "Registration". Below the header, there are three role selection buttons: "Farmer", "Trader" (which is highlighted in green), and "Service Provider". Underneath, there are two radio button options: "Company" (selected) and "Individual". The form contains several input fields: "Company Name\*" (required), "Name\*" (required), "Mobile Number\*" (required), "OTP\*" (required), "E-mail", "Rural" (selected) and "Urban" (unselected) radio buttons, "State\*" (required), "District\*" (required), "Block/Tehsil\*" (required), "Village\*" (required), and "PAN\*" (required). A yellow "Generate OTP" button is positioned to the right of the OTP field. At the bottom of the form is a large yellow "Register" button.

2. After entering the mobile number, click on "Generate OTP". The OTP will be sent to your mobile via SMS.

3b. Fill in the OTP received for verification of mobile number

3. After filling all the required fields, click on "Register" to proceed.

# Registration – Service Provider

1. Select your Role and fill in the required fields.

The Service Provider shall select if he is an individual or a transport agency.

For Agencies, the Agency name & PAN no. shall also be entered



The image shows a mobile application registration form for a Service Provider. The form is titled "Registration" and has a green header with a back arrow. Below the header, there are three role selection buttons: "Farmer", "Trader", and "Service Provider" (which is highlighted in green). Underneath, there are two radio buttons for "Agency" (selected) and "Individual". The form contains several input fields: "Agency Name\*", "Name\*", "Mobile Number\*", "OTP\*", "E-mail", "State\*", "District\*", "Block/Tehsil\*", "Village\*", and "PAN\*". There are also two radio buttons for "Rural" (selected) and "Urban". A yellow "Generate OTP" button is located next to the OTP field. At the bottom of the form is a large yellow "Register" button.

2. After entering the mobile number, click on “Generate OTP”. The OTP will be sent to your mobile via SMS.

3. Fill in the OTP received for verification of mobile number

4. After filling all the required fields, click on “Register” to proceed.

## 2. Sign-In






# Sign-In

1. Select your user role  
(Farmer/Trader/Service Provider)


2. Enter your registered mobile  
number and Password

3. Click on "Sign-In"

 **Kisan Rath**  
FACILITATING TRANSPORTATION OF AGRI PRODUCE

Farmer  Trader  Service Provider

**MOBILE NUMBER**  
XXXXX-XXXXX

**PASSWORD**  
\*\*\*\*\* 

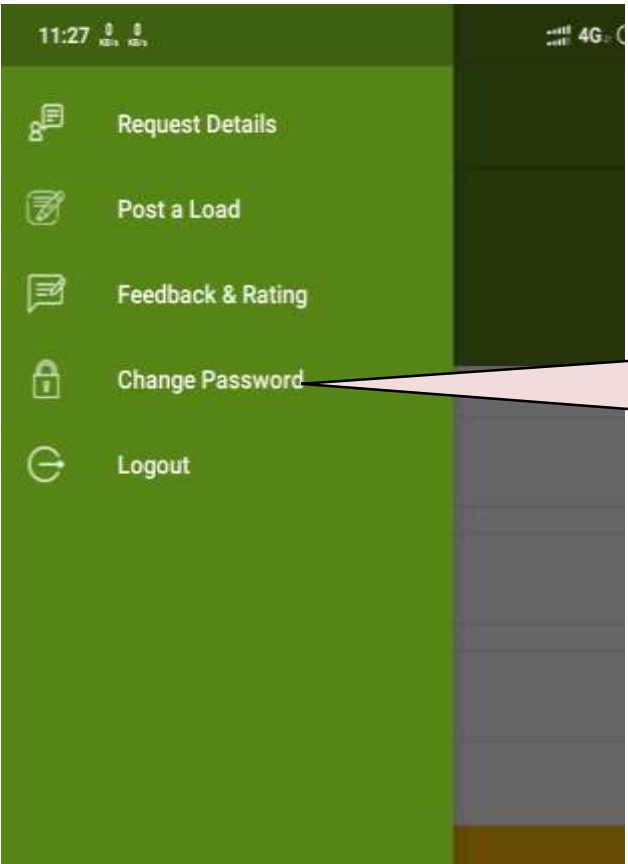
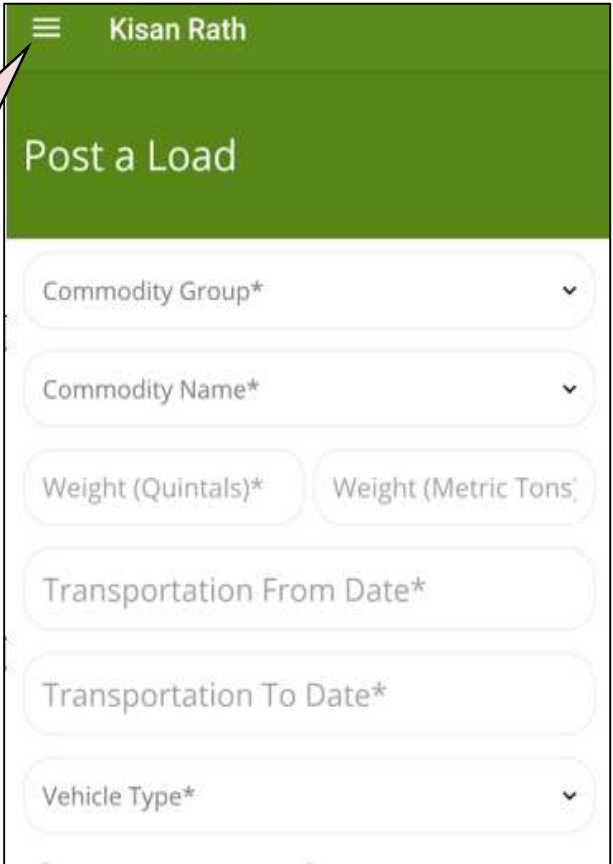
[Forgot Password ?](#)

**SIGN IN**

Don't have an account? **Register**

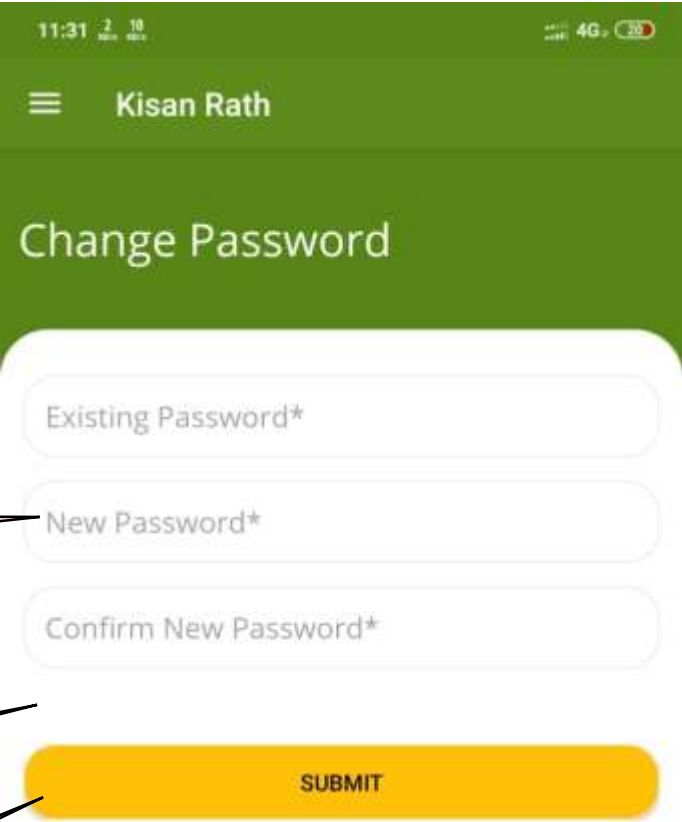
# Change Password

1. If you wish to change the password, then, after signing-in, click on the top left three bars



2. Click on "Change Password"

# Change Password



1. Enter existing password

2. Enter New password as per the criteria mentioned on the screen

3. Re-enter New password

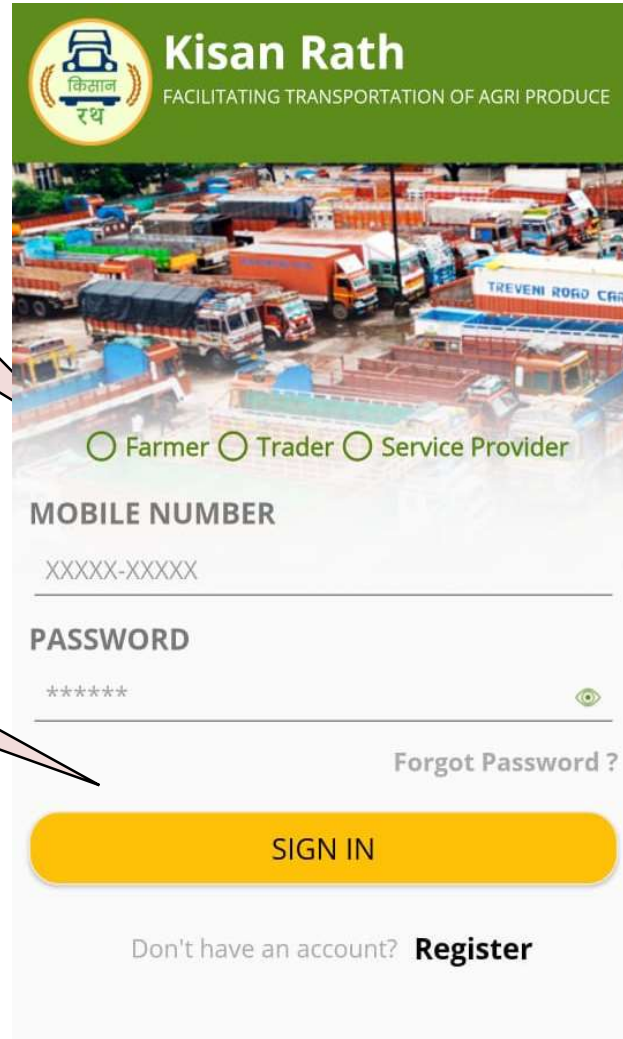
4. Click on "Submit"

**Notes :** Password length must be 8 characters and contains

- 1- At least one upper case letter (A-Z)
- 2- At least one lower case letter (a-z)
- 3- At least one numeric value (0-9)
- 4- At least one special character like (# @ \$ % & \* \_)

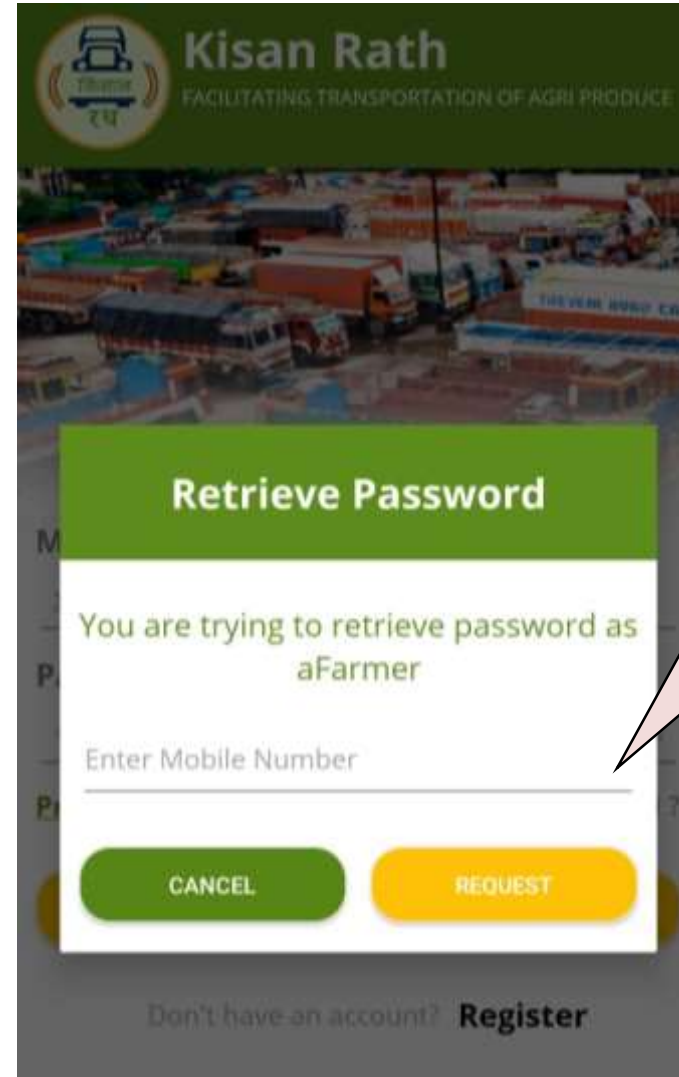
# Forgot Password

1. If you have forgotten your password, select your user type



The screenshot shows the Kisan Rath login interface. At the top, there is a logo with the text 'किसान रथ' and 'Kisan Rath FACILITATING TRANSPORTATION OF AGRI PRODUCE'. Below the logo are three radio button options: 'Farmer', 'Trader', and 'Service Provider'. There are input fields for 'MOBILE NUMBER' (containing 'XXXXX-XXXXX') and 'PASSWORD' (containing '\*\*\*\*\*'). A link labeled 'Forgot Password?' is positioned to the right of the password field. A yellow 'SIGN IN' button is at the bottom, and a link 'Don't have an account? Register' is at the very bottom.

2. Click on "Forgot Password"



The screenshot shows the 'Retrieve Password' screen. At the top, there is a green header with the text 'Retrieve Password'. Below the header, it says 'You are trying to retrieve password as aFarmer'. There is an input field labeled 'Enter Mobile Number'. At the bottom, there are two buttons: a green 'CANCEL' button and a yellow 'REQUEST' button. A link 'Don't have an account? Register' is visible at the bottom.

3. Enter your registered mobile number and click on "Request".

Your password will be sent via SMS

### 3. Farmer / Trader Functions



# Post a Load

1. Select if the transport is required from / to Farm, Mandi or Warehouse and click on "Next"

14:54 4G

Kisan Rath

## Transportation

Transportation From\*

Transportation To\*

NEXT

14:54 4G

Kisan Rath

## Post a Load

Source State\*

Source District\*

Source Block/ Tehsil\*

Source Address

Source Pincode

Destination State\*

Destination District\*

Destination Block/ Tehsil\*

Destination Address

Destination Pincode

Commodity Group\*

2. Fill in the source and destination details.

...contd.

# Post a Load...contd.

3. Select the commodity group, commodity name, and enter weight in quintals

4. Enter the range of dates between which the despatch can take place, and select the vehicle type

5. Select if you want a full truck load or a partial truck load. Enter the number of vehicles required for full truck load.

6. Fill in the name and number of contact person and click on "Send Enquiry"

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## Post a Load

Commodity Group\*

Commodity Name\*

Weight (Quintals)\*  Weight (Metric Tons)

Transportation From Date\*

Transportation To Date\*

Vehicle Type\*

Full Truck Load  Partial Truck Load

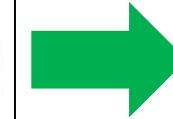
Number of Vehicle\*

Name (Contact Person)\*

Mobile\*

Mobile (Alternate)

**SEND ENQUIRY**



Kisan Rath

## Post a Load

BEETROOT

15  1.5

14-04-2020

**i Information**

Your request has been generated successfully. Request Number is REQ/292/2020

**OK**

1

Bhuvan

8142866770

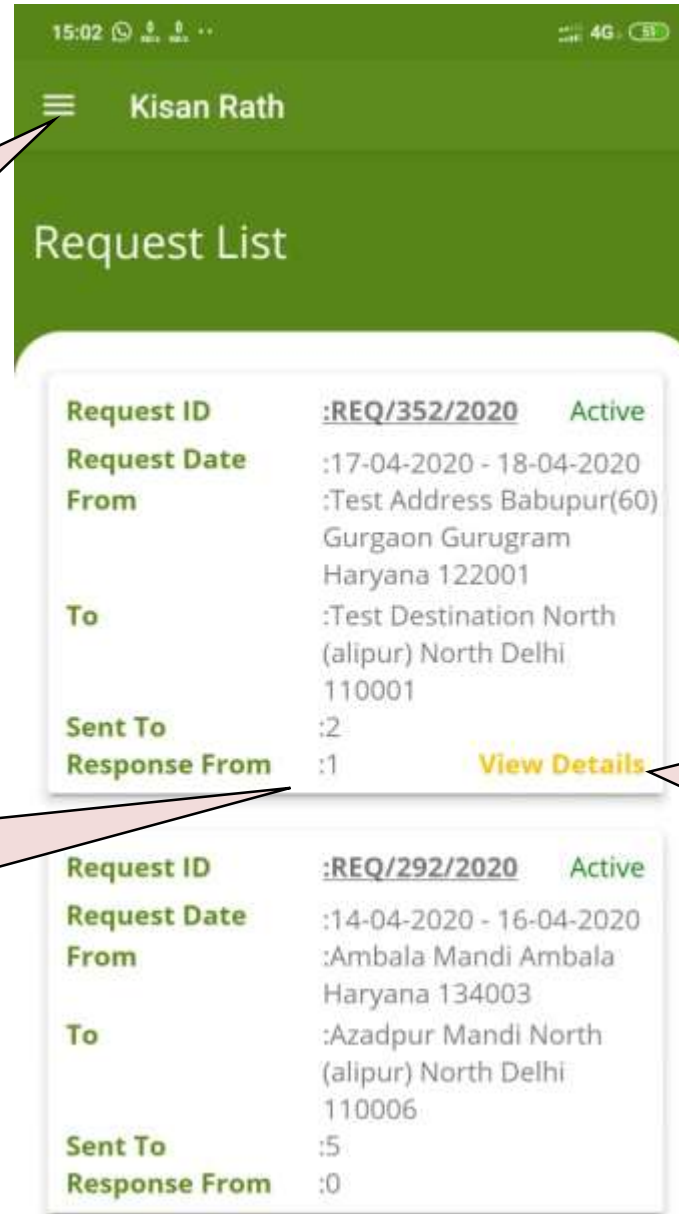
8142866770

**SEND ENQUIRY**



# View posted load requests

1. Click on the three bars on top left corner, and select "Request Detail" from the pop-up menu



2. The no. of aggregators to whom the request is sent and the no. of responses received can be seen

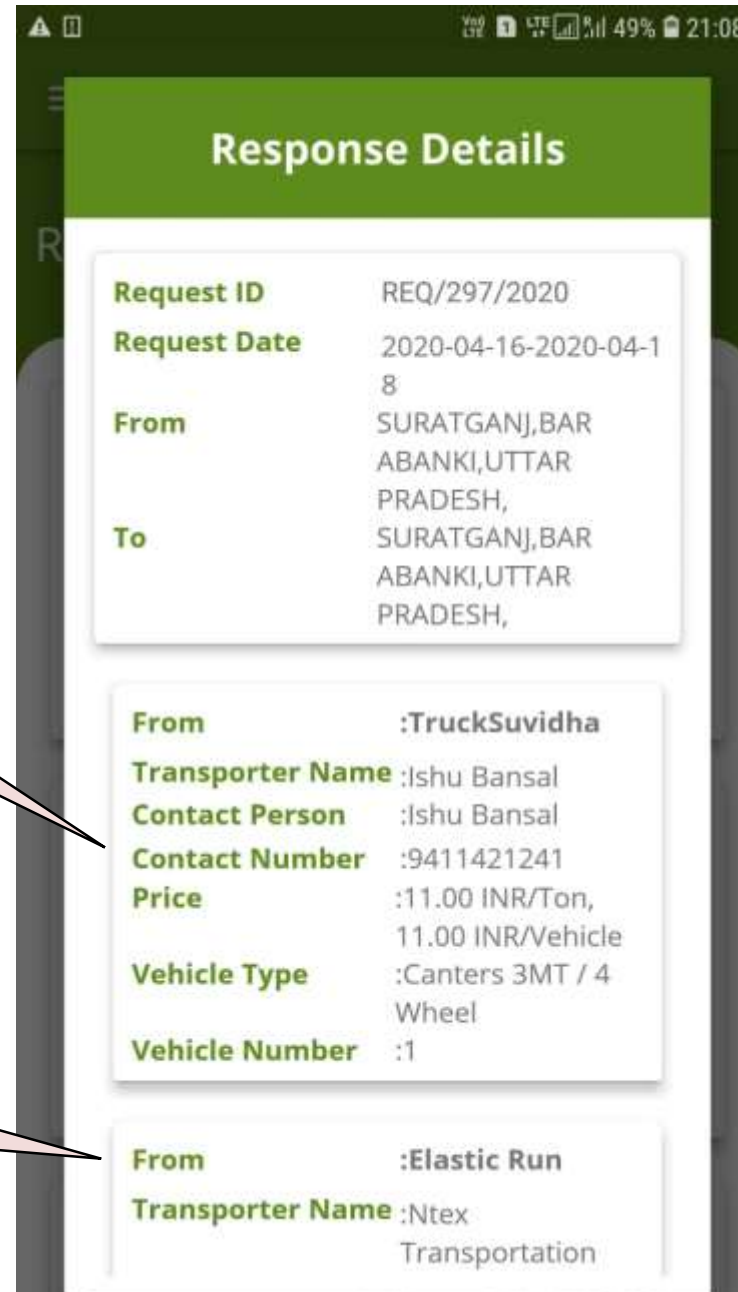
3. Click on "View Details" to see the responses and contact the transporters



# View responses to posted load

1. The responses from transporters containing the quote, vehicle type and contact numbers are displayed for the load request.

2. In case of more than one response, the user can scroll through the page to see all responses and contact his preferred transporter.



## 4. Service Provider



# Onboard Vehicle

1. Select the vehicle type.

2. Select your preferred type of hiring cost (Per ton / Per vehicle)

3. Enter the hiring cost

4. Enter the number of vehicles and upload the photo

5. Click on "Submit" after entering all the details

The screenshot shows the 'Onboard Vehicle' form in the Kisan Rath app. The form is set against a green header with the text 'Kisan Rath' and 'Onboard Vehicle'. The form fields are as follows:

- Vehicle Type\***: A dropdown menu.
- Hiring Cost (₹)/Metric Ton**: A radio button that is selected.
- Hiring Cost (₹)/Vehicle**: A radio button that is unselected.
- Hiring Cost (₹)/Metric Ton\***: A text input field.
- Number of Vehicles\***: A text input field.
- Photo Upload**: A square area with a camera icon for uploading a photo.
- SUBMIT**: A yellow button at the bottom.

# View Posted Loads



All the loads posted by farmers or traders shall be displayed in service provider's home screen.

The service provider can accept or reject the load request as per his availability.

Service Provider can also call the farmer / trader on their given mobile number for any clarification or discussion.

# Accept a Load

1. Once the transporter clicks on “Accept”, a pop-up window opens for entering the details of response.

2. Enter the following details:

- Name of Contact person
- Mobile number of contact person
- Vehicle type
- Number of vehicles
- Cost per vehicle
- Cost per metric ton.

The screenshot shows the 'Kisan Rath' app interface. At the top, there's a status bar with icons for WhatsApp, signal strength, Wi-Fi, battery (71%), and time (14:02). Below that is a navigation bar with a menu icon and the text 'Kisan Rath'. The main content area is titled 'Request List' and features a green header for a 'Response Details' form. The form contains several input fields: 'Name (Contact Person)\*', 'Mobile Number\*', 'Vehicle Type\*', 'Number of Vehicle\*', '(₹)/Vehicle', and 'Hiring Cost (₹)/Metric Ton\*'. At the bottom of the form are two buttons: a grey 'CANCEL' button and a yellow 'SUBMIT' button. Below the form, there's a table with request details.

Request ID	REQ/366/2020	Active
Request Date	17-04-2020 - 17-04-2020	
Source	kashipur ward -20 Bithan	

3. Click on “Submit”.

*Now the response would be visible in Farmer's screen.*

*Thank You*